

Study ^{Study} Protect

The health cover of choice for your studies in Switzerland and abroad

Study Protect Ontents

1	Who can take out insurance?	р. З
2	Why choose StudyProtect?	р. З
3	Overview of your services	p. 4
4	Discover your rates	р. 6
5	Instructions for use:	
	- How to receive an offer	р. 7
	- How to subscribe	p. 8
	- How to get reimbursed	р. 9
6	The advantages of your personal space	p. 10
7	FAQ	p. 11



Who can take out insurance?

StudyProtect is a range of health insurance products specially designed for foreign students wishing to study in Switzerland and travel during this period.

What are the conditions of acceptance?

- ✓ Be aged between 16 and 41
- Minimum stay of 3 months in Switzerland
- ✓ Be enrolled in a Swiss school



Why choose StudyProtect?

Prices:

- Attractive premiums to suit your budget: from CHF 59
- ✓An annual deductible

Benefits:

- ✓ In Switzerland, cover equivalent to LAMa
- Consultation of general practitioners and specialists
- ✓ Dental treatment following an accident
- Transport, repatriation, medical evacuation and emergency care

At administrative level:

- 🗸 A secure personal member area
- Simplified claims reporting
- An individual identification card

Services:

- Access to the world's largest 24/7 assistance network
- Easy, direct and human contact

Overview of your services:

Depending on your needs and your budget, choose the option that suits you best:





🖄 EXCEPTIONAL CONDITIONS

- Immediate cover for students up to the age of 41
- A cover limit of CHF 1,000,000.-
- Annual excess
- No excess in the event of an accident

INSURANCE BENEFIT

Hospital care benefits

- Room and board in a public hospital
- Care and treatment in public hospitals
- Care and treatment in the emergency room
- Laboratory, radiology and diagnostic equipment
- Ambulance costs CHF 5 000.-/year in Switzerland with 50% coinsurance
- Maternity benefits subject to 20% co-insurance
 - Maternity care: consultations, medical treatment and medical examinations related to pregnancy and carried out before, during and after childbirth
 - Normal delivery and Caesarean section
 - Pre- and post-natal care
 - Assistance services in the event of a medical emergency

Out-patient services

- Consultation of general practitioners and specialists
- Prescription drugs
- Laboratory, radiology and diagnostic equipment
- Dental treatment following an accident

ASSISTANCE SERVICES

Assistance services in the event of a medical emergency

- Organisation and payment of a return ticket for a relative or close friend for a minimum of 7 days
- Emergency delivery of essential prescription medicines that are not available at the scene of the medical emergency
- Emergency mountain search and rescue, covered and limited to CHF 25,000.per insurance period (only for option 2)

Repatriation benefits

- Transport, repatriation, medical evacuation and emergency care
- Repatriation of the body in the event of death

This document is intended to provide a summary of the insurance benefits and services for the StudentCover Swiss zone and StudentCover Worldwide plans depending on the options selected. It is not intended to replace the StudyProtect General Terms and Conditions and/or the insurance certificate.



IN SWITZERLAND

The services listed and detailed below are equivalent/covered **under KVG/LAMal**.

AND



ALL OVER THE WORLD

The benefits listed and detailed below are **only covered in hospitals, in the event of unforeseen illness or accident.**

Your rates

Discover your rates according to the option you have chosen:



👚 Our best offer



INSTRUCTIONS FOR USE

How to receive an offer?

Would you like to receive an offer?

It's as simple as that, and you can obtain it directly by following the steps below:



Go to <u>StudyProtect.com</u>



Choose "**Quotation**" in the option of your choice



Fill in the required fields



You will receive your offer by email



The advantage?

You can create alternatives and complete the application form as soon as you receive our offer. In this way, your proposal will be

processed quickly and confidentially.

Would you prefer to contact StudyProtect directly?

Our team is at your disposal:

- By phone: +41 22 786 12 00
- By email to: contact@studyprotect.com

So you can tell us what you need and we'll find the best solution for you.

INSTRUCTIONS FOR USE

How to subscribe?





Go to <u>StudyProtect.com</u>



Choose "**Subscription**" in the option of your choice



Fill in the required fields and your request will be registered



You will receive an email summarising your subscription



StudyProtect will get back to you to confirm that your application has been accepted



You must then send

the following attachments:

- Passport
- School attendance certificate
 - Pesidence permi
- Residence permit



Once all these documents have been received, you will receive a welcome email with access to your personal area, where you can access your:

- Contract
- Insurance certificate
- Individual insurance card
- Invoice

You can also subscribe via the subscription link received in your offer email.

INSTRUCTIONS FOR USE

How to get reimbursed?



Log in to your personal space http://mygoldencare.com
using the login details
you received by email
when you subscribed



Go to the "**My claims**" page and upload your documents for the following files:

- Claim form
- Medical report and prescription
- Claim invoice



Complete the Online Declaration Form



Send: - Your completed and signed online declaration form

- Your original detailed invoice
- Your medical report and prescription

By email to: medical@goldencare.ch or by post to:

STUDYPROTECT managed by GoldenCare S.A.

Medical Administration, Management and Assistance Centre 31 Boulevard Helvétique 1207 Geneva, Switzerland

The advantages of your personal space

With your personal online space, you can access and send your documents in just a few clicks:

> Report your claims quickly and easily

> > View your payments online

Study % Protect



Contact us directly



Download your documents and follow the status request processing



Keep your insurance card close to hand

YOUR QUESTIONS

What is a deductible?

The deductible is the share of the costs that the insured has to pay in addition to his premiums.

What is a premium?

The premium is the amount you have to pay for the period of insurance indicated on your notice of maturity, in return for the benefits under your plan. You can pay your premium:

- In Swiss francs reference currency of the Plan
- By credit card, bank transfer, payment slip or in accordance with the terms and conditions specified on your application form or due date notice, as applicable.

Am I covered everywhere?

StudyProtect has tailored its solutions to your needs:

- With StudentCover Switzerland zone:

You are covered in Switzerland with benefits equivalent to those provided under the LAMal and throughout the world (except USA and Canada) for a maximum of 30 days in the event of a medical emergency or accident only.

- With StudentCover Worldwide:

You are covered in Switzerland with benefits equivalent to those provided under the LAMal and worldwide in the event of a medical emergency (limited to 30 days for the USA and Canada).

One year from the start date of your policy.

StudyProtect

Study

StudentCo

StudentCo

StudyProtect the health cover of choice for your studies in Switzerland and abroad.



If you have any queries, please do not hesitate to contact us.

Study ^(V) Protect

managed by Golden Care S.A. Medical Administration, Management and Assistance Centre

31, Boulevard Helvétique 1207 Geneva, Switzerland Tel: +41 22 786 12 00 Fax: +41 22 786 12 20 Email: contact@studyprotect.com

OPENING HOURS: Monday to Friday, 8.45am-12pm and 1.30pm-5.30pm

For more information, please visit our website:

www.studyprotect.com